RED HOOK RESPONDS INC.

2020 / 2021 ANNUAL REPORT

Dearest Communities.

I found myself full of energy and with a firm grasp on a dream that I knew could be a reality. A system to organize volunteers to provide help to others. An organization with a mission of love and empathy for all people, and especially for community. One that could focus locally and spread as far as desired. Sharing generosity and compassion with constant acts of kindness daily. In this annual report you will see data. Graphs and numbers representing the hard work of resources and people healing a community. I urge you to look beyond the data. To see the power of morality, and ethical values. To see how the exposure of the character of people working together to help others can sustain all things good. Concepts like "You are the glue to goodness", "Do for others what best friends do for each other", "Give as little or as much as you can", "Use your mind but follow your heart" have encouraged and sustained us. They unveil the resources and multiply them to fit the need. Certainly all of this is hard work, but lifting together we have made it possible and easier. The answers will always be found when we focus on others. When we say, "Red Hook Responds, How can a volunteer help you today?". It has been my great pleasure to be of service to you as a founder and volunteer executive director of Red Hook Responds. I look forward to continuing our mission with you and thank you for all the support you have given me.

Sincerely, Yours in Community, Dan Budd Volunteer Executive Director Co-Founder Red Hook Responds Incorporated







OUR MISSION

Working together to help our communities by organizing volunteers and supporting resources to those in need.

OUR VISION

To support food security, inclusion, equality, diversity, agriculture, emergency relief and upcycling to reduce environmental impact, continuing efforts and expanding services with thoughtfulness toward the community based on need, resources and volunteerism.



TABLE OF CONTENTS

Help Service Data	Dinner Deliveries3Grocery Deliveries4Pharmacy Deliveries4Neighborly Chats5Virtual Tutoring (Bard Squad)5Local Food Exchange6Vaccine Appointment Assistance7Snow Shoveling7Food Pantry Bag7General Help Service Data8
Special Project Data	Vaccine Clinic Assistance9Post Prom Initiative9Thanksgiving Dinner9Veggie Tables10Mask Delivery10
Volunteer Data	Active Volunteers
Partners and Donors	Partners
Fundraising Statistics	Grants and Donations
Appendix	Volunteer Data Estimates
Our Team	AFF Special Thanks

HELP SERVICE DATA

DINNER DELIVERIES











PARTNER RESTAURANTS AND BUSINESSES:

- ♦ CJ's Restaurant
- ♦ Cider Brothers Roadhouse
- ♦ Dels
- ♦ Flatiron Steakhouse
- ♦ Four Hogs Catering
- Taste Budds Cafe
- ♦ The Grill Room/RH Golf Club
- ♦ The Historic Red Hook Diner

- ♦ The Red Hook Diner
- ♦ Wildflower Café
- ♦ Yum Yum Noodles

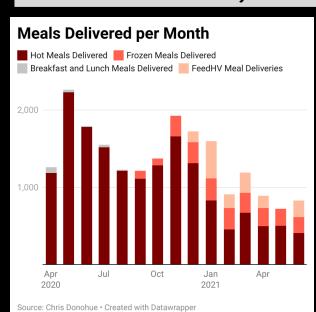
Walk-in Freezer Installation:

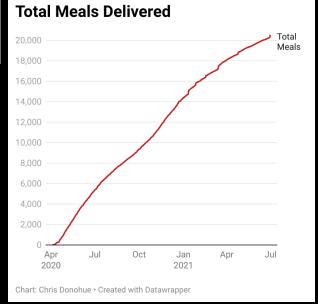
- Dave's Tree Service
- Gillette Creamery
 - Todd Baright



total number of meals delivered:

20,486





total days meals were delivered:

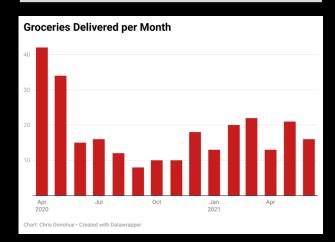
452

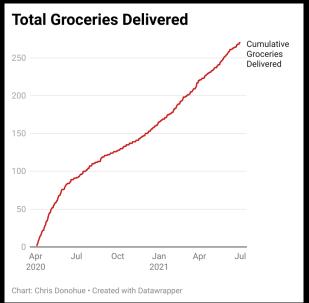




total number of groceries delivered:

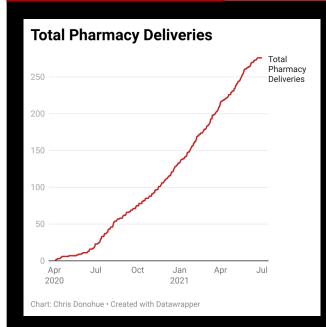
270





PHARMACY DELIVERIES



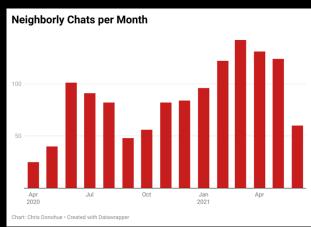


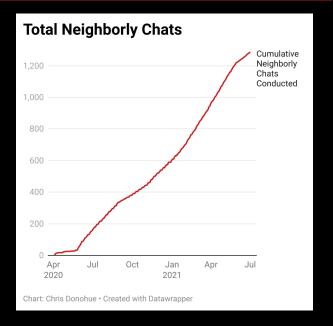


NEIGHBORLY CHATS



total number of neighborly chats conducted: 1,284





VIRTUAL TUTORING



Bard Squad

number of tutors:

7

tutoring hours:

135

subjects taught:

, I

tutoring sessions:

135

LOCAL FOOD EXCHANGE







ShopRedFook is a Local Food Exchange
Connecting Food Suppliers with
Non-Profits to Help
Feed People.

Red Hook Responds' Vegetable Plot:



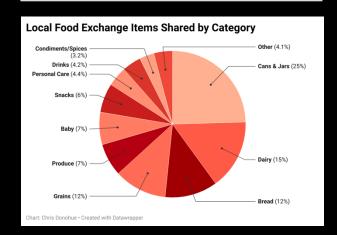




Local Food Exchange Items Shared by Category	
Category	Items Shared
Baby	502
Cans & Jars	1,718
Frozen	131
Bread	815
Condiments/Spices	227
Dairy	1,081
Desserts	8
Drinks	293
Grains	815
Meat	76
Personal Care	307
Poultry	25
PPE	48
Produce	505
Snacks	450
Table: Chris Donohue • Created with Datawrapper	

total number of items distributed:

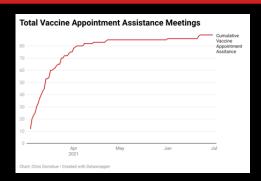
7,001





total number of vaccine appointment assistance requests:

89



SNOW SHOVELING







total number of snow shoveling requests fulfilled:

16

FOOD PANTRY BAGS





Provided by Community Action Partnership for Dutchess County Delivered by Red Hook Responds

number of pantry bags requested:

69

data is examined from the creation of each help service to June 30, 2021

GENERAL HELP SERVICE DATA



number of helpline calls processed:

12,600



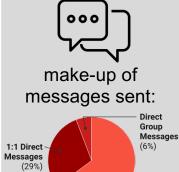
number of volunteer messages sent:

32,181



number of RingCentral teams:

87





Team Messages (65%)

average helpline handle time

1:26



helpline call minutes

18,000



volunteers who actively messaged:

172

SPECIAL PROJECT DATA

VACCINE CLINIC ASSISTANCE





24





POST PROM INITIATIVE



number of volunteers:

12



THANKSGIVING DINNER









data is examined from the creation of each help service to June 30, 2021

VEGGIE TABLES







quote from an anonymous Red Hook responder:

"Having this garden has truly been lifechanging for me. I know it may sound strange but it has added a new element to my life that I've never had before. This goes way beyond having an additional food supply (which, in itself, is awesome!). But it does so much more for me. It gets me outside (barefoot!) bright and early so I'm connecting with the earth and getting some much-needed grounding and morning sunlight. This sort of thing is not in my city girl nature. And to know that I'm actually able to grow something gives me such great satisfaction."



number of veggie tables requested and delivered:

46



MASK DELIVERY





number of masks distributed:

2,000+

data is examined from the creation of each help service to June 30, 2021

VOLUNTEER DATA

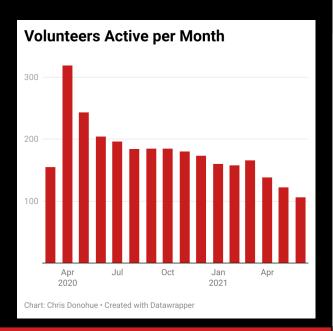
ACTIVE VOLUNTEERS

total number of active volunteers

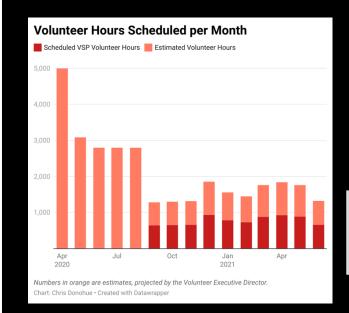
687

median new volunteers per month

16



data is examined from the start of Red Hook Responds to June 30, 2021



VOLUNTEER HOURS

total number of hours volunteered:

31,943

includes estimates

see Appendix (page 20) for a breakdown of the numbers

PARTNERS AND DONORS

Partners

Below are organizations that we have shared support with to help our community

Organizations and Clubs

All Abilities Teen Club

Ascienzo Family Foundation

BSA Scout Troops 42 & 442

Carmelite Sisters of Germantown

Community Foundation of The

Hudson Valley

Dr. Neal Smoller (vaccine Clinics)

Department of Behavioral and

Community Health

Dutchess Outreach

Feed Hudson Valley

Food Bank of The Hudson Valley

Food Pantry of Saint Christophers

Church

Food Pantry of Saint John's Church

Food Pantry of United Methodist

Church

Girl Scout Troops 10600 & 10309

Hendrick Hudson Masonic Lodge

Rhinebeck Responds

Historic Red Hook

Jayne Brooks Memorial Food Pantry

New York Council of Nonprofits

Red Hook Community Center

Red Hook Harvest

Red Hook Library

Red Hook Mutual Aid

Red Hook Rhinebeck Elks Lodge

Red Hook Rotary

Regional Food Bank of

Northeastern New York

Social Workers

Thanksgiving Dinner Committee

Tivoli Library

Businesses and Government

Bard Farm

CJ's Restaurant

Cider Brothers Road House

Community Action Partnership of Dutchess County

Dave's Tree Service

Dels Creamery

Dutchess County

Executive Directors Office

Office For The Aging

Department of Behavioral and Community Health

Flatiron Solutions

Flatiron Steak House

Four Corners Community Farm

Gillette Creamery

Great Song Farm

Hearty Roots Farm

Historic Red Hook

Historic Village Dinner

Migliorelli Farm

Mondello Real Estate

Red Hook Golf Club/The Grill Room

Red Hook Chamber of Commerce

Red Hook Diner

Red Hook Fire Company

Red Hook Police

Red Hook Town

Economic Development Committee

Senior Services Committee

Disaster Preparedness Committee

Red Hook Village

Resiliency Committee

Highway/Maintenance

Rose Hill Farm

Stephen Cohen Law

Taste Budd's Café

Tivoli Village

US Northeastern New York Food Bank of The Hudson

Valley

WKZE Radio

Wildflower Café

Yum Yum Noodles

Zulch Accountants

Partners

Schools

Bard College Center for Civic Engagement

Middlebury College, VT

Pine Plains Central Schools

Red Hook Central Schools

RHHS Class of 2020

RHHS Class of 2021

Superintendants Office

Social Workers

School Meal Programs

LAMS Better World Club

National Honor Society

IB Film Course

Robo Raiders

School Meal Programs for Rhinebeck and

Pine Plains Central Schools

Donors

Individuals

Ken Anderson

Nicola Atherstone

The Baright Family

Wesley Benson

Amanda Bodian

Janes Brudvig

Thea Burgess

Vic C

Hunter Carter

Fred Cartier

Jenna Cohen-Kowan

Sonia & Jim Crane

Doreen De Carolis

John Dillon

Maura Gallagher

Felice Gelman

Karen Gerstel

Mimi & Mark Graminski

Christine Gummere

Amy Hebard & James McRobert

Joanna Hess & Albert Shahinian

Maryluise Hessel

Richard Howland

Roger & Laurie Husted

Amy Husten

Terry Jannuzzo

Nancy Jantzen

Elizabeth Jones & Susan Simon

Ethan Jucovy

Linda Keeling

Brad & Kim Keil

Christine Klose

Christopher & Claudine Klose

Janes Kowan

Jennifer Laughran

Harvey Leidy

Ahmed Mansour

Micaela Martens

Michael Matwey, Jr.

Sharon Mauer

Ken Migliorelli

Irene & Kevin Minerley

Linda Mitchell

R Morlock

Xavier Mouligneau

Donna Nebel

Stephanie Noonan

Anne Oja

Carl Parris

Jean Patman

Tamora Petitt

Carolyn Rabiner

Virginia Reath

Matt & Nicole Rizzolo

Rick & Barb Rizzolo

Jennifer Roeder

Jacqui & Lew Rose

Samuel Rose

Maggie Rothwell

Emily Sachar

Nicole Sausto-Grady

Steve Seigel & Alice Linder

Karen Sipperly

Nevil & Karen Smythe

Joe Soave

Julia & Chris Soloman

Judith Spektor

Micki Strawinski

Ned & Tara Sullivan

Brian & Linda Tempelman

Ellen & Jonah Triebasser

The Troy Family

K. Vigil

Andrew Wallen

Joe Weisberg

Ronald Wendt

Peter Wolf

Gale Wolfe

Sam & Hannah

Donors

Local Businesses, Organizations, and Foundations

A-W Coon & Sons Inc

Acadia HR

Albert Shahinian Fine Art

All About Travel

Allied Utility Services, Inc.

Andlynn Construction, Inc.

Andrew Steven Halperin, PC

Angela J Lore, Esquire

Annabelles Village Bakeshop

Annex Antiques Center

Arbor Ridge at Brookmeade

Arts at the Chocolate Factory

Ascienzo Family Foundation

Assemblymember Kevin A Cahill

Astor Services for Children & Families

Atelier Renee Fine Framing

Bard Center for Civic Engagement

Bayhorse Gazebos & Barns

Bee Bee The Clown

Betsy Jacaruso Studio

Better Lives Animal Hospital

BKV General Contracting, Inc.

Body Be Well Pilates

Bogush & Grady CPAs LLP

Bottini Fuel

Burnett & White

C.T. Male Associates Engineering,

Surveying, Architecture & Landscape

Architecture, D.P.C.

Cancuns Family Mexican Restaurant

Capstone Plumbing and Heating Inc

Cascade Plumbing & Heating

Charlie O's Inc

Cidiot Podcast

Citizens Bank

CO

Command Credit Corporation

Community Foundations of Hudson

Vallev

Conway's Lawn & Power Equipment

Co., Inc

Cornerstone Services Inc.

County Legislator, Kristofer Munn

Creative Hair by Valarie

Crown LP Gas Corp

Dave's Tree Service

DDO Advisory Services LLC

Delaware Engineering

DJ Vosburgh Enterprises

Dutchess County Fairgrounds

Dutchess County Regional Chamber

of Commerce

Dutchess Creamery

Dutchess Optometry, LLP

Dutchess Tourism

Edible Hudson Valley Magazine

Elks Lodge

Ellen & Samuel Phelan Family

Foundation

Emery & Webb, Inc. Insurance

Agency

Equis Art Gallery

Fabulousyarn.com

Firehouse Productions

Fitness Fusion of the Hudson Valley

Flatiron Steakhouse

Foam & Wash Car Wash

Frank Guido's Little Italy

Freedom Propane Corp.

Freedom Propane Corp.

Gary DiMauro Real Estate, Inc.

George Cole Auction, Inc.

Goldhirsch Chiropractic & Nutrition

Grand Cru Beer & Cheese Market

Greig Farm

Griff's Southside Deli

Griffin Insurance Agency

Hana Sushi

Hardeman Orchards

Harmony Chiropractic

Healing Arts Center of Red Hook

Henke Insurance Agency

HHD Foundation

Donors

Local Businesses, Organizations, and Foundations

Historic Red Hook Historic Village Diner Hobson Window, Inc. Holly's On The Spot Cleaning Holy Cow Ice Cream Hotel Tivoli & The Corner Restaurant Hudson Valley Angler, Inc. **Hudson Valley Distillers** Hudson Valley Federal Credit Union **Hudson Valley Foundation for Youth Hudson Valley Mobile Graphics Hudson Valley Vintage** i2Evolve LLC In Flight, Inc Integral Tree and Landscape Integrative Therapy for Children & Adolescents J & J's Gourmet, Cafe & Catering J. Ettenson Realty J.B. Peel, Inc. James Ross, DDS Janelli Security Jason Lawson Contracting, Inc. JFIVE Homes Realty LLC June Visconti Insurance Agency Inc. Kaatsbaan International Dance Kathy Cassens Photography Keil Equipment Co., Inc. **Key Bank National Association Koerner Construction** Kol-Rocklea Memorials Kristina Dousharm Architecture, **PLLC** Law Offices of Donna M. Nebel Law Offices of Jeffrey C. Martin, Esq. LeGrand Real Estate, Inc Lisa Management Little Pickles, Inc Loveleaf Cleaning LRC Group Lux Spa

Lyceum Six Cinemas

M&T Bank

Maarten Reilingh, Real Estate Broker Mac's Farm & Garden World Marbex, Inc. Mark Power Coaching Martin Clarke Construction McCarthy & Sons, Inc. Mead Orchards SSC Melissa Bell-Dentico & Patrick Dentico, DDS Meltzer& Hill Wealth Advisory Michael A. Choinsky Master Carpenter Michael Haggerty Allstate Insurance Mid-Hudson Valley Federal Credit Union Migliorelli Farm Mike Mills State Farm Minuteman Press Mondello Upstate Properties, LLC Monica Roslow, MS, LAc Montessori at the Old Schoolhouse Morton Memorial Library Naccarato Insurance Northeast Computer Services Northeast Glass Tinting, LLC Northern Dutchess Archery Northern Dutchess Hardwoods Northern Dutchess Holding Northern Dutchess Hospital Northern Dutchess News Oblong Books & Music Old Rhinebeck Aerodrome One Less Thing Panda TV Paul Hallenbeck Real Estate, Inc. Peter Sweeny Architects, LLC Primrose Hill School **Pro-Services Professional Computer Associates Prudential Serls Prime Properties** Red Hook Community Center Red Hook Curry House

Donors

Local Businesses, Organizations, and Foundations

Red Hook Engineering, PC

Red Hook Fire Company, Inc.

Red Hook Hannaford

Red Hook Harvest

Red Hook Martial Arts Academy

Red Hook Natural Foods

Red Hook Plumbing & Heating, Inc.

Red Hook Rhinebeck Maps

Red Hook Self Storage

Red Hook Tees

Red Hook Veterinary Hospital

Resolutionary Marketing Communications

Rhinebeck Bank

Rhinebeck Dance Centre

Rhinebeck Ford

Rhinebeck Responds

Rojo Tapas & Wine Bar

Rondout Savings Bank

Rose Hill Farm

S-J Lore Contractors

Savona's Trattoria

Sawkill Farm

Seeds Design, LLC

SERVPRO of NW & SE Dutchess County

Shop Local Directory

Sipperley's Grog Shoppe, Inc.

Sirius Play Dog Training

Skeeter Richardson, EA

Sparkplug Foundation

Spring Lake Hill Farm

St. John's Reformed Church

St. Teresa's Motherhouse

St. Teresa's Motherhouse - Carmelite

Sisters

Steven Perkel DDS and Associates

Studio KTM

Suncommon

Taconic Retreat & Conference Center

Taconic Foundation

Tangent Theatre Company

The Center for Performing Arts at

Rhinebeck

The Grand Dutchess

The Haggerty Agency, Inc.

The Lily Pad -Home of Metamorphosis:

Mystical Insight & Evolutionary Support

The O Zone

The Pilates Center

The Red Hook Country Inn

The Red Hook Diner

The Red Hook Public Library

The Rhinebeck School of Music

The Rotary Club of Red Hook

The Tourist House

The UPS Store

The WellTree

Third Eye Associates, Ltd.

Three Crows Design

Tivoli Bread and Baking

Tivoli Free Library

Todd Abrahams Plumbing

Tousey Winery

Tradition at Red Hook

Traghaven Whiskey Pub

Triebel's Garage, Inc.

TrustCo Bank Red Hook

Ulster Savings Bank - Heroes Program

Valley Energy

Valley Investment Planning

Valley Woodworking

Vaux Vintage

VFW Post 7765 Red Hook

Village of Red Hook

Village of Red Hook Justice Court

Village Pizza III

Vin's Auto Service

Walsh, Wicks & Salisbury, Esqs.

Wambach Communications Group, Inc.

Welch Surveying

Wells Fargo Advisors

Williams Lumber Express

WKZE Radio

Yum Yum Noodle Bar

ZomaStyle

Zulch Tax Consultants & Accountants

FUNDRAISING STATISTICS

Grants and Donations

GoFundMe:

\$69,540

Check Donations and Other Fundraisers:

\$41,705

Grants:

\$36,180

Freezer Donations:

\$16,005

Meal and Jar Donations:

\$7,683

Red Hook Responds T-Shirt Donations

\$1,062

Meal — Pay What You Can

\$2,006

TOTAL:

\$174,182

cumulative through July 20, 2021

Donations Jar Host Locations

Annabelle's Bakery

Bliss

Del's Roadside

Extramart

Fabulous Yarn

Golden Wok

Little Pickles

Mac's Farm & Garden, Agway

Migliorellis Farm Stand Red Hook

Montogmery Place Orchards Farmstand

Oblong

Petals and Moss

Red Hook Diner

Red Hook Natural Foods

Rose Hill Farm Stand

Sipperley's Grog Shoppe

Taste Budd's Cafe

Tivoli Bakery

Tivoli Mercantile

Tivoli Wine & Spirits

Village Pizza

Wildflower Café

Williams Lumber Red Hook

APPENDIX

Volunteer Data Estimates

Volunteer data was unable for certain time frames.

Below includes estimations made by the Volunteer Executive Director.

Volunteer Hours

Date Total Hours Estimated Apr 2020: 5,000 May 2020: 3,090 Jun 2020: 2,800 Jul 2020: 2,800 Aug 2020: 2,800

Date Leadership Hours Estimated

(in addition to scheduled VSP Hours) Sep 2020: 643 Oct 2020: 649 Nov 2020: 657 Dec 2020: 929 Jan 2021: 780 Feb 2021: 726 Mar 2021: 880 Apr 2021: 922 May 2021: 882 Jun 2021: 661

Helpline Minutes

Total Helpline Calls: ~12,600

Average Helpline Handle Time: 1:26 min/call

(Total Helpline Calls) x (Average Handle Time) (12,600) x (1.433) = 18,060 ~18,000 Minutes

Helpline Calls

Date	Helpline Calls Estimated
Apr 2020:	1,200
May 2020:	1,200
Jun 2020:	1,200
Jul 2020:	1,200
Aug 2020:	1,200
Sep 2020:	900
Oct 2020:	900
Nov 2020:	900
Dec 2020:	900
Jan 2021:	900
Feb 2021:	900
Total Estimate	d Calls 11,400
(Apr 2020 – Feb	2021)

Known Data

 Date
 Helpline Calls

 March 2021:
 539

 April 2021:
 338

 May 2021:
 194

 Jun 2021:
 192

 Total Calls
 1,263

(Mar 2021 – Jun 2021)

Total Estimated + Total Calls 11,400 + 1,263 = 12,633 ~12,600 Calls

OUR TEAM

AFF Special Thanks

It is with sincere gratitude that we recognize The Ascienzo Family Foundation (AFF) and Nick Ascienzo for supporting Red Hook Responds with 501C3 fiscal sponsorship. AFF has been with us from the start with guidance, mentorship, and a grant support. As we pivot to our own nonprofit status we are eternally gratefully to Nick and his team for prioritizing our organization and always being there for Red Hook Responds.



Board of Directors

John Horizny: President

Daniel Budd: Founding Board Member

Sarah Imboden: Secretary

Mary-ann Johnson: Treasurer Marina Donahue: Board Member

Jude Alexis: Board Member Kim Gomez: Board Member

Nevill Smythe: Board Member

Van Lamprou: Board Member

RHR Lead Volunteers

Dan Budd: Co-Founder, Volunteer Executive Director

Christopher Donohue: Co-Founder, 2021 Annual Report Intern

Suzanna Hermans: Operations Supervisor

Alex Wolf: Operations Supervisor

Prudence Garcia-Renert: Help Services Assistant **Jack Marcotte**: Process and Web Development

Karley Libertini: Volunteer Scheduler

Jeung-il Tsumagari: Client Reserve List Manager

Caitlin O'Donnell: Bard Squad Supervisor Victoria Mathews: Bilingual Support Anna Dolen: Food Pantry Bag Supervisor

Agnes Kelly: Enrollment Screener Jill Lundquist: Enrollment Screener

Patricia Seabrook: Membership Onboarding Specialist

Nicole Jensen: Red Hook Eats Supervisor Gina Nelson: Red Hooks Eats Menu Planner

Elisa Ceasarine: Freezer Manager

Kate Cavotti: Walk-in Cooler Manager, Bread Manager

Sharon Maurer: Red Hook Eats Inventory and Support, Bread Manager

Leslie Pulver: Executive Chef Bruce Cutler: First Cook Kim Gomez: Business Liason

Carolyn Ryan: Local Food Exchange Co-Supervisor Wendy Dorrian: Local Food Exchange Co-Supervisor James Davidson: ShopFoodRedHook.com Administrator

Alicia Osban: Marketing and Graphic Design Lorelei Shavelle: Marketing and Graphic Design Holly Fairall: Marketing and Graphic Design

Miles Cohen: Film Director

Allie Budd: Fundraising Gratitude

Nicolas Ascienzo: Fiscal Sponsorship and Non-Profit Guidance

Steve Appenzeller: Financial Officer Sarah Imboden: Fundraising Outreach Laurie Husted: Fundraising Outreach Tessa Husted: Fundraising Jar Collections Abby Williams: Fundraising Jar Collections

Rick Belcher: Elks Lodge Liason Suzy Carlock: Elks Lodge Liason Clint Bond: Help Services Support Hannah Baumann: Farm Assistant Intern Sam Grabowski-Clark: Veggie Table Intern

Samuel Rose: RHR Four Corners Community Farm Vegetable Plot Farmer

Robert Van-Pelt: Snow Shoveling Supervisor

Jene Patman: GoFundMe Author Nicole Lee: Volunteer Handbook

Anna Marcotte: Information Technology Nick Heron: Information Technology

Sarah Ugolini: Mask Supply